



Precor Streamlines Workflows with UKG Dimensions and Outlook Add-In

Precor is a manufacturer of commercial and home fitness equipment such as treadmills, elliptical machines, exercise bikes, and strength equipment and strives to provide personalized fitness experiences.

Employees: 700 in U.S.,
900 globally

Industry: Manufacturing

Top Challenge

Precor employees clocked in and out on biometric timeclocks to track their time in UKG Workforce Central™ and had to log in to the solution on a PC to request time off and view their accruals. Wanting to create a more efficient workflow and better employee experience, the company migrated to the cloud-based UKG Dimensions™ solution and added the Microsoft Outlook Add-In.

Solutions

Solution extensibility enables secure, scalable, and high-performance integrations with critical business applications such as Outlook.

Integration of UKG Dimensions functionality directly in Outlook allows users to quickly access information and manage tasks.

Real-time, actionable workforce data and analytics enables more informed business decisions.

Results

Employees and managers can more easily view time and accruals information and manage time off through Outlook, creating a better experience.

Streamlined workflows from the UKG Dimensions and Outlook integration have created time and overtime savings.

About 50% of users have found the Outlook Add-In helpful, and 55% say it has reduced timecard exceptions.



Key benefits

- Build a technology ecosystem that leverages technology partners such as Microsoft Outlook to deliver added functionality
- Streamline managers' workforce management duties, including reviewing time and attendance information and managing employee time off, in an easily accessible environment
- Create a better employee experience with the latest technology and a best-in-class user experience that lets employees easily access their timecards and accruals and make time-off requests

"When we saw the Outlook Add-In with Workforce Dimensions, we really liked it. Employees can use UKG directly from Outlook without having to go to the application, and managers can access and manage tasks, such as time-off requests, more quickly. It's easy to use and saves our employees time."

Kim Abel, Payroll and UKG Administrator

Products

UKG Dimensions

Challenges

Precor has a passion for fitness, and its employees take pride in their work, from the production and engineering departments to marketing and HR. The company had been using UKG Workforce Central to track employee time and attendance. Employees clocked in and out at biometric timeclocks on site and logged in and out of the solution on a PC to submit time-off requests and view accrual balances. These procedures interrupted workflow processes for employees, reducing their productivity and engagement.

Managers were using the solution in a similar way, spending significant time reviewing employee time, responding to time-off requests, and managing timecard exceptions, reducing their time overseeing production as they navigated in and out of the system.

Solutions

Precor decided to become an early adopter of the cloud-based UKG Dimensions solution, which has an extensible platform that has enabled the company to build a technology ecosystem — starting first with the Microsoft Outlook Add-In. Other solutions in the UKG Marketplace can be added too. Using the integrated solution, Precor is able to streamline workflows to increase productivity and create a better employee experience.

“It’s very easy to run the [Outlook] integration, and I’m not an IT person,” says Kim Abel, payroll and UKG administrator. “Our employees say the very same thing about the Dimensions product — its ease of use, the user interface, and it’s very intuitive and easy to work with.”

Results

Employees can access the UKG solution in Outlook, making it easy for them to clock in and out, approve their timecards, and request time off. Managers can see in Outlook if they have timecard errors to resolve or time-off requests

to respond to and can access UKG Dimensions directly through Outlook. After managers approve time-off requests in the solution, it prepopulates employee schedules and timecards, reducing the potential for error.

“When we saw the Outlook Add-In with UKG Dimensions, we really liked it,” says Abel. “Employees can use UKG directly from Outlook without having to go to the application, and managers can access and manage tasks, such as time-off requests, more quickly. It’s easy to use and saves our employees time.”

In a survey of staff, 50% of users said they have found the Outlook Add-In somewhat to very helpful, and 55% said the Outlook Add-In has helped reduce timecard exceptions.

Both employees and managers are enjoying the more streamlined workflow with the integration. “When you’re in Outlook, you can act upon things immediately,” notes Abel. “We want our employees to be passionate about their job ... to be able to focus on their jobs ... to be able to take care of what they need to as a manager, as an employee, immediately.”

The time savings equates to cost savings. With their time freed up to focus on their work, employees have more time to build Precor products. “Being a manager, you’re managing people’s attendance and their timecard exceptions,” Abel explains. “There’s a cost involved with everything that goes on at a company, and if we can remove those, that’s a cost savings to the company.”

She says that Precor has seen a reduction in overtime as well. With the system’s ease of use, employees are not making time-punch or other errors that need correcting, which is creating overtime savings.

With access to labor data in a user-friendly, consumable format, managers are able to make more informed business decisions. As Precor leverages additional workforce and labor cost analytics data in UKG Dimensions, the company is looking forward to realizing additional efficiencies and cost savings.

Overall, the Outlook Add-In integration with UKG Dimensions is delivering a simple and seamless user experience, time savings, greater productivity, and enhanced engagement for both Precor employees and managers.