UKG Kronos Community

Tap into deep experience and inspiring expertise

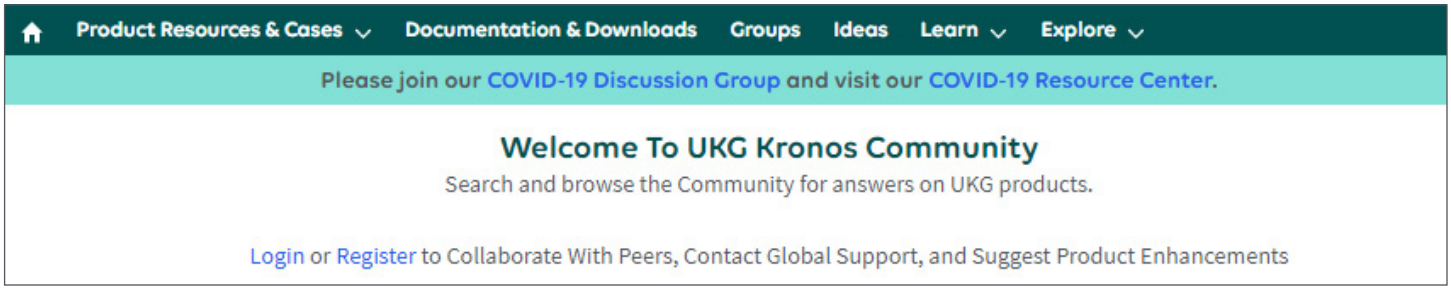
Welcome to the UKG Kronos Community! If you're a customer, partner, or product expert, this is the place for you. Looking to connect and collaborate with other UKG™ users? Interested in help and training? Eager to share a great idea? The Community helps you make the most of your UKG solution by putting tools and resources at your fingertips in a collaborative, intuitive online space — that makes opening a case, accessing support, and viewing all your account information easier than ever. Streamlined and searchable, the information you need is just a click away.

Thousands of members are already active, sharing product ideas, chiming in on valuable discussions, and collaborating with an engaged network of peers. So come on in — see who's here, and share your voice. Explore this comprehensive community we've designed with your workforce success in mind.

First-time users

Coming to the UKG Kronos Community for the first time? You'll need to register as a new user!

To register and log in, visit https://community.kronos.com and click **Register** in the middle of the home page. Provide your solution ID, and fill in your identifying information. Within moments, you'll receive an email that asks you to set your password. Once you do so, you'll be good to go.

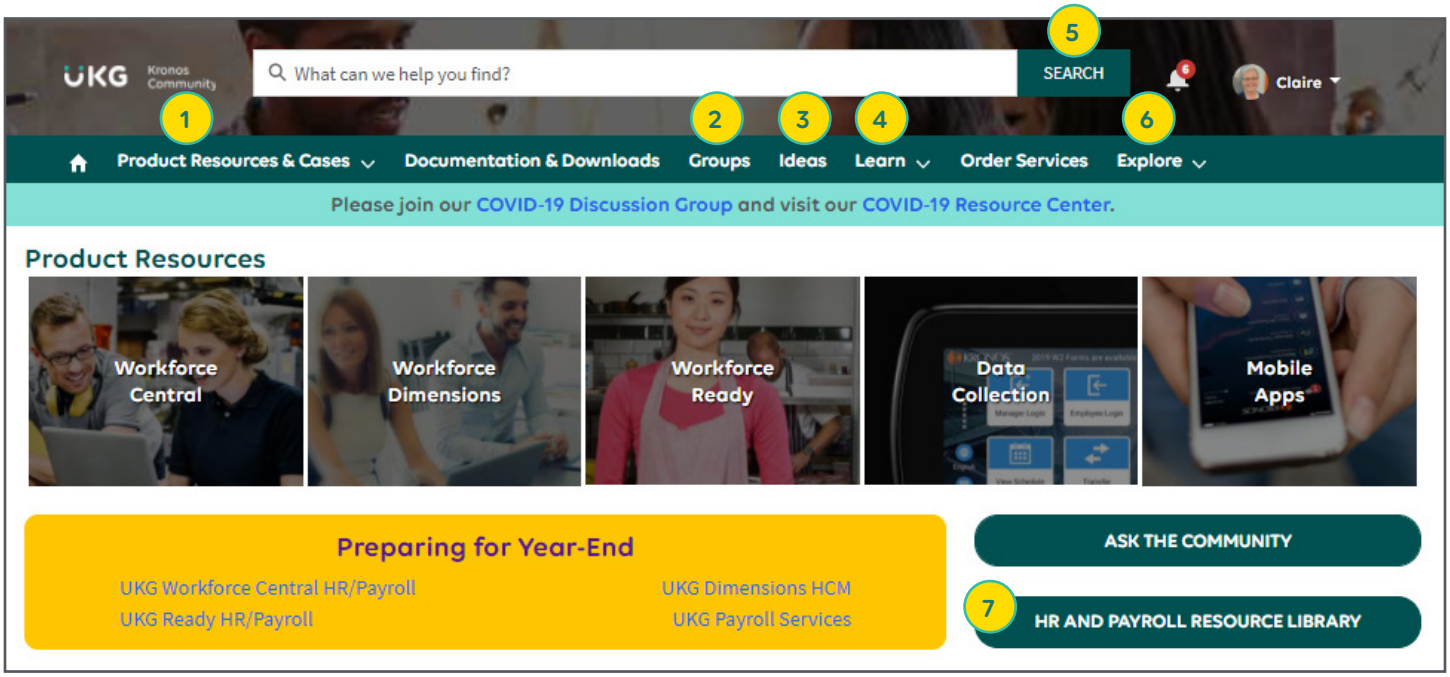


UKG Kronos Community Login

Not a UKG customer yet?

We're happy to provide access to read-only content including how-to articles, answers, and discussions without your having to log in. Click the link above, or go to https://community.kronos.com.

UKG Kronos Community Highlights



1 Product Resources & Cases

Explore product-specific content including knowledge base articles, discussions, release readiness information, and more. Plus manage your cases, create new cases, and filter case views by case owner, date range, or, if managing multiple solution IDs, filter by a solution ID for quick access to the case you want.

2 Groups

Connect with UKG customers, partners, and product experts in groups that are organized by product, industry, or special interest. With thousands of active Community members, there's always a valuable conversation to jump in on. Join product-specific Alert groups to receive emails about high-priority product issues like service pack releases, technical advisories, and more. And staying up to date on your industry is easier than ever when you follow industry news as it develops in industry-specific groups.

3 Ideas

Have product or community ideas? We're all ears. Comment on ideas you want to expand on, or submit an idea of your own. Receive email notifications when the status of your idea changes or someone comments on it. Search existing idea posts by product platform and application, and vote ideas up or down so the most popular ones rise to the top.

4 Learn

Looking for UKG training? You will find it here, categorized by product family. For example, if you choose the UKG Dimensions™ solution, you will find a link to UKG KnowledgeMap™, an educational subscription that provides unlimited access to tutorials, how-tos, live webinars, sandbox environments, and more.

5 Search

Easily narrow down your search results with multiple filters and search a number of new content sources including UKG KnowledgeMap, UKG KnowledgePass™, ideas, and product help files.

6 Explore

Access tips on how to navigate the Community and all it has to offer, learn about the UKG Insider Program and how to join, view customer newsletter archives, and more. You can also quickly and easily access on-demand webinars and navigate to other UKG resources.

7 HR and Payroll Resource Library

Access calculators and international labor and employment compliance guidelines, along with a daily what's-new email subscription to help you stay up to date with legislation and other important HR and payroll information.

Still not convinced the UKG Kronos Community is for you?
Check out our FAQ and User Guide demonstrating how Community can help you collaborate, get quick answers to your questions, and tap into the full value of your UKG solution.

UKG
Our purpose is people

Connect with us online @UKG.com

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