



The UKG Global Customer Program

Expect an experience that is:

- **PROACTIVE:** We anticipate your larger-scale, multinational needs and empower you with the right tools and resources
- **PERSONAL:** Our partnership is tailored to your experience as a top global brand
- **PROVEN:** Our enterprise-level expertise is time-tested and always focused on your success

Strategic. Proactive. And focused on you.

At UKG™ (Ultimate Kronos Group), we recognize that our global customers have highly specialized needs and face unique challenges — such as large, worldwide workforces speaking multiple languages with diverse cultures and work rules. **That's why we created the Global Customer Program.**

Members of this exclusive program enjoy access to an extensive community of leaders from other top global brands for insight and networking, a direct line to UKG executives, and assigned UKG account representatives and customer success managers always focused on your success. Most of all, as an iconic brand in your industry, you'll have the input into the UKG strategy and roadmap you want and expect.

Our track record of global success makes us distinctly qualified to partner with you and give you access to resources and benefits that will help you make the most of your UKG solutions — wherever and whenever you implement them.



The UKG Global Customer Program World-class benefits you deserve.

Developed exclusively to meet the highly specialized needs of our largest and most strategic customers, the Global Customer Program offers many benefits, and has recently been updated to reflect our new company, UKG. Once approved, you'll be assigned a Global Customer Manager and have first-come, first-served access to:

- **Our Joint-Executive Sponsorship Program:** You'll be matched with a top-level UKG executive whose expertise aligns with your strategic needs and can provide ongoing partnership as required
- **A designated Global Customer Success Manager (CSM)** to oversee all your worldwide locations plus a secondary CSM in your region — both of whom will work with you to create a custom roadmap for optimizing your workforce, maximizing your UKG investment, and achieving business success
- **Dedicated concierge service:** Access to a dedicated concierge desk for comprehensive assistance that includes “Ask an expert” deep-dive product demonstrations, value realization services, and access to global configuration and deployment experts
- **Global UKG Insiders:** Gain valuable insight from UKG reference customers who can answer questions and advise you through best-practice conversations
- **Global UKG Customer InterAct:** Meet with UKG engineering leadership for an opportunity to influence our strategic roadmap and receive an expert analysis of your strategy to ensure the most value possible for your UKG investment
- **Scheduled collaborative action plan reviews:** We work with you to develop plans for the actions and activities necessary to ensure success as you roll out your UKG solution worldwide
- **The UKG Global Community:** Networking and best-practice forums, along with thought leadership content

Make sure you're not missing out on these world-class benefits.
Please visit ukg.com/globalcustomerprogram to register today.



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