

# A Day in the Life with UKG for Banking: HR

UKG for Banking provides comprehensive workforce management and customer connection solutions that help you forecast demand, schedule employees, streamline your lobby-service experience, and achieve higher employee productivity and engagement for a stronger competitive advantage.

## Empower your teams with human resources solutions

Provide your HR team members with easy access to the information they need — all in a single employee record — to reduce errors and consistently enforce policies. Improve HR productivity, control costs, and minimize compliance risk with automation that reduces tedious tasks and lets employees focus on what they do best.

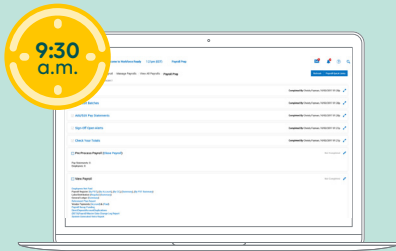
### Your HR Team at Work



Susan,  
HR Manager

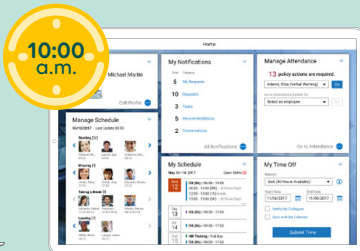


David,  
New Employee



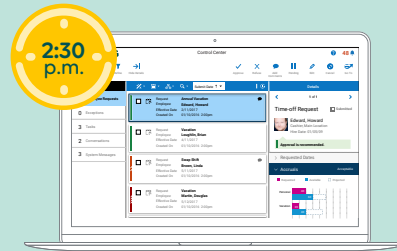
#### Process payroll and review applicants

After easily processing payroll with the fully automated UKG™ (Ultimate Kronos Group) cloud solution, Susan checks the new-employee onboarding status with a couple of clicks in the UKG talent management application and notices David has hit a 90-day milestone with the company. [Explore UKG payroll solutions.](#)



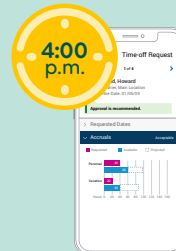
#### Complete onboarding steps

David receives an email from HR that prompts him to log in to the UKG solution. Since it's his 90-day anniversary, he's now eligible for benefits and can select the package he wants. He also sees a new learning-management course in the system that needs to be taken by the end of the week. [See how with UKG onboarding solutions.](#)



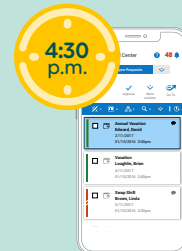
#### Review new employee records

Susan sees that David has not only selected his benefits, he's also completed a learning-management course. With a few clicks, she reviews all his records and sees everything is up to date and in order. [See how with UKG Workforce HR.](#)



#### Request time off

David reviews his accrual balance and notices he has earned PTO. He puts in a request for time off on the following Friday. [Learn more about UKG Workforce HR.](#)



#### Approve time off

Susan receives notification of David's time-off request and approves it from her phone. [See how with UKG Workforce Mobile.](#)

# A Day in the Life with UKG for Banking: Retail

UKG for Banking provides comprehensive workforce management and customer connection solutions that help you forecast demand, schedule employees, streamline your lobby-service experience, and achieve higher employee productivity and engagement for a stronger competitive advantage.

## Deliver a superior branch experience

Gain a stronger competitive edge by optimizing your workforce and branch experience. Employee scheduling, customer connection, and appointment solutions from UKG save time for managers and account holders and help you put the right staff in the right place to deliver exceptional customer service while controlling costs and improving performance.

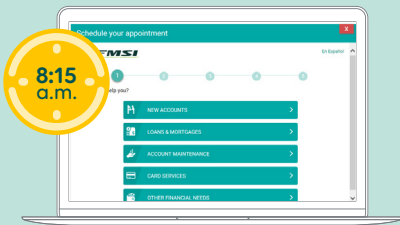
### Your HR Team at Work



Megan,  
Branch Manager

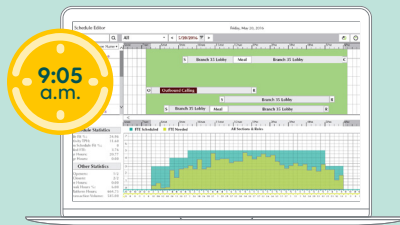


Rick,  
Banker



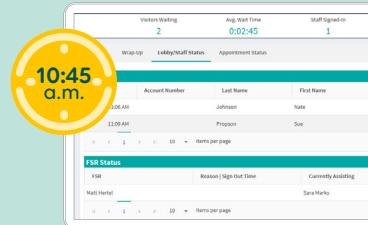
### Confirm today's customer appointments

Megan reviews today's appointments made earlier by customers using their smartphones, tablets, or computers — before they even step into the lobby. [See how with UKG Appointments.](#)



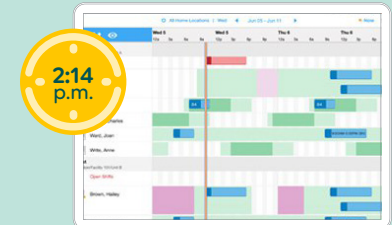
### Adjust branch schedule

After receiving a sick notice from a teller, Megan quickly fills the shift with another teller to ensure her best-fit schedule seamlessly aligns the right number of employees with customer demand. [See how with UKG Banking Scheduler.](#)



### Prioritize lobby check-in

In UKG Banking Connections, Rick selects a customer who's been waiting five minutes for info on a home equity loan — which is Rick's specialty! In the next moment, Megan selects a customer who has been waiting two minutes with an online banking question. Employees' unique skills are perfectly aligned with customer needs. [See how with UKG Banking Connections.](#)



### Increase employee autonomy

Rick floats between branches, using his mobile phone and tablet to see when he's scheduled to work at which branch. [See how with UKG Workforce Mobile.](#)