



UKG EZCall for Physicians

A user-friendly enterprise solution for complex provider scheduling

Key Benefits

- **Save** time and avoid errors with automated scheduling
- **Ensure** only qualified, available staff members are scheduled — for optimal patient care
- **Boost** morale with fair call distribution and equitable, transparent schedules
- **View** real-time provider schedules across the enterprise
- **Increase** productivity with a streamlined and integrated solution
- **Improve** work-life balance with quick mobile access to real-time schedules, make requests, and trade assignments

Scheduling physicians is complex and can have significant consequences for staff, patients, and the organization. As healthcare organizations address new challenges, flexible scheduling solutions that provide visibility into available provider resources across the enterprise are imperative.

UKG EZCall for Physicians (formerly Kronos EZCall™) is a leading cloud-based, automated provider scheduling solution with powerful and flexible configurability. With UKG EZCall, you can provide accurate and easy-to-access schedules that are fair and equitable. Seamlessly integrated with all UKG™ (Ultimate Kronos Group) workforce platforms, UKG EZCall also automates timekeeping and payroll processes.

You'll save time and reduce errors while ensuring appropriate provider and specialty coverage, thanks to automatic schedule-creation capabilities. Automate even the most complex rules with the powerful and sophisticated UKG EZCall scheduling algorithm. Easily create a variety of call schedules, shift schedules, and daily assignments. Seamlessly manage complex case needs and ensure multiple location, call, and subspecialty coverage based on your department's rules, policies, and contractual obligations. Now you can make fast, smart staffing decisions to ensure the right provider is in the right place at the right time — all the time.

Real-time, accurate schedules show coverage across multiple locations and subspecialties, ensuring the right providers are in the right place at the right time.

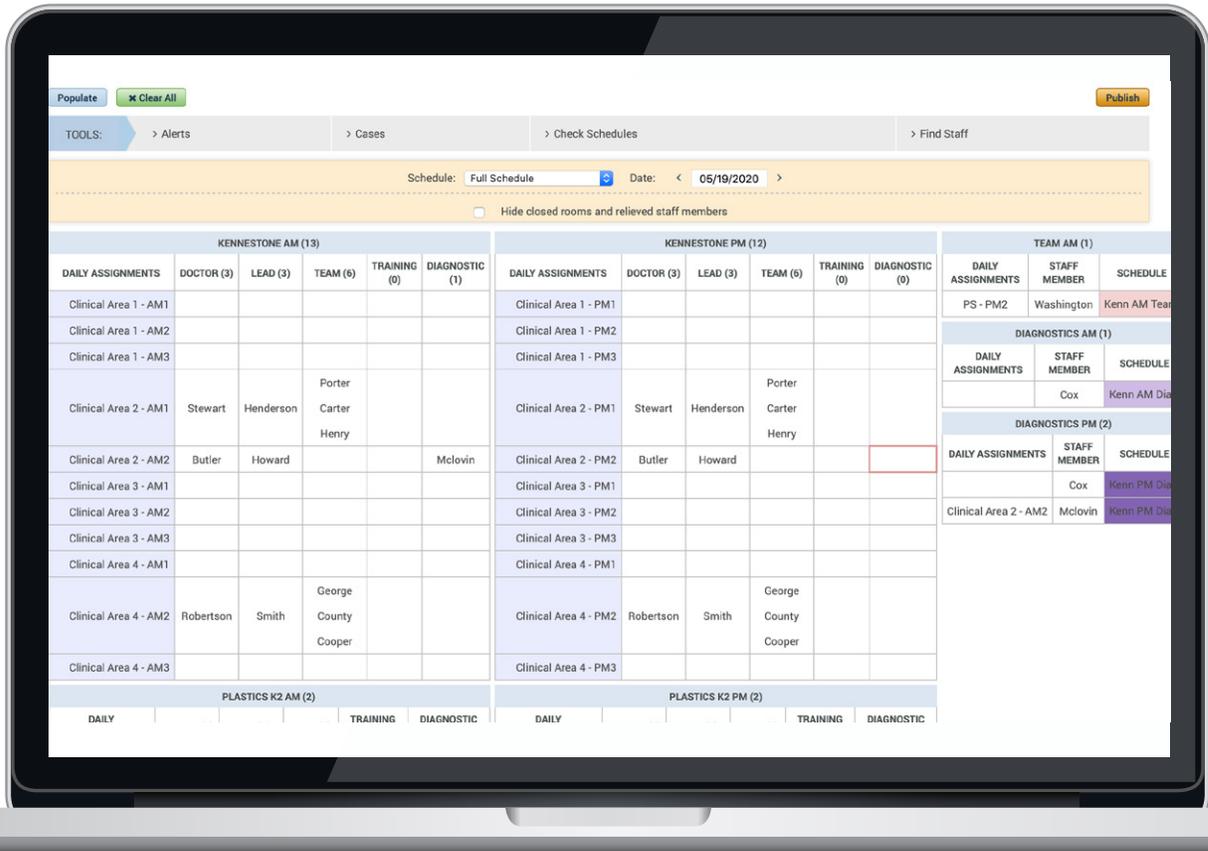
The screenshot displays the UKG EZCall scheduling interface. At the top, there is a navigation bar with tabs for SCHEDULES, REQUESTS, DIRECTORY, REPORTS, and ADMINISTRATION. A search bar and utility icons (SUPPORT, FEEDBACK) are also present. Below the navigation, the current schedule is shown for 'Master Schedule' from 08/01/2020 to 08/31/2020. Filters for Location, Staff type, Subspecialty, and Group are set to 'All'. A table below shows the schedule for five providers: K. Taylor, C. Murphy, A. Shaw, R. White, and D. Parker. The table columns represent days of the week from AUG SAT 1 to SUN 16. Each cell in the table contains a color-coded assignment type such as 'Other', 'PTO', 'CDH Weeknight', 'LC Weekend AM', 'NWC Weekday', 'LOJ Weekday', 'CDH Weekday', 'LOJ Weeknight', 'CDH Weeknight', 'LOJ Weeknight', 'NWC Weekend/Lurie Backup PM', 'CDH Weekend', 'LOJ Weekend', 'NWC Weekend/Lurie Backup AM', and 'NWC Weekend/Lurie Backup PM'.

NAME	AUG SAT 1	SUN 2	MON 3	TUE 4	WED 5	THU 6	FRI 7	SAT 8	SUN 9	MON 10	TUE 11	WED 12	THU 13	FRI 14	SAT 15	SUN 16
K. Taylor	Other	PTO	PTO	PTO	PTO	PTO	Other	Other	Other	Other	LC Weeknight			CDH Weeknight	CDH Weekend	CDH Weekend
C. Murphy	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO	PTO
A. Shaw	LC Weekend AM	LC Weekend AM		LC Weeknight						CDH Weeknight	NWC Weekday	NWC Weekday	Out	Out	Out	
R. White	Out				NWC Weekday	NWC Weekday				LC Weekday	LC Weekday	LC Weekday	LC Weekday	LC Friday Night	NWC Weekend/Lurie Backup AM	LC Weekend PM
D. Parker		CDH Weekend	LOJ Weekday	LOJ Weekday	CDH Weekday	LOJ Weekday	LOJ Weekday			LOJ Weekday	LOJ Weekday	CDH Weekday	LOJ Weekday	LOJ Weekday		

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Automation saves you more than time

Saving time and eliminating errors are just the beginning. You'll improve provider satisfaction through increased productivity and work-life balance with automated scheduling. You'll also offer providers the opportunity to work for an organization that prioritizes flexibility and fair scheduling. When the need is for scheduling that's intelligent and intuitive, UKG EZCall comes through for you.



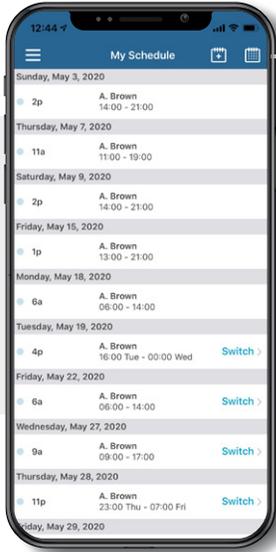
Flexible scheduling solution

Powerful and flexible, UKG EZCall enables you to manage the complexities of team scheduling and staffing to meet your unique needs. You'll reduce the time it takes to build and manage the schedule across diverse specialties: anesthesiology, cardiology, radiology, orthopedics, ambulatory clinics, and more.

You can create schedules for any length of time, and they can be populated manually or automatically based on patterns. Gain the ability to configure each primary provider with the needed level of support staff. Daily staffing enables you to manage your teams across locations including rooms, pods, and clinics. After the daily team staffing is completed, a float pool can be created with remaining staff. This group of available staff can be easily assigned to cover absences.

View and manage schedules on the go

Scheduling is a highly dynamic undertaking that manual management can make time-consuming and error-prone. The UKG EZCall mobile app provides real-time schedule access from anywhere via your mobile device. Providers can view individual or department schedules and upcoming assignments, initiate shift swaps, and create or retract requests. Mobile functionality empowers schedule administrators to easily and accurately approve switches — while automatically assessing changes for validity and efficiently communicating approved changes to providers, hospital administrators, operators, the emergency room, and other departments and personnel.



Our mobile app provides convenient anywhere, anytime access for all your providers' scheduling needs. UKG EZCall Mobile allows providers to quickly view their schedules, make switches, and enter requests.

Provide visibility across the enterprise

Hospitals and health systems need real-time visibility into on-call resources across the organization. UKG EZCall delivers a single source of truth — providing an up-to-date view of all on-call providers and staff across the enterprise and enabling your organization to easily know who's on call and how best to contact them.

UKG EZCall tracks all your data in an easy-to-read format, recording calls, credits, hours, and trades to ensure payroll accuracy. Now you can compare the originally published schedule with the current schedule and track any changes, including requests, user switches, and schedule updates. You'll also gain visibility and insight into scheduling fairness and staff utilization through robust reporting capabilities.



Functional highlights:



Rules-based staffing engine

Minimize compliance and risk — and ensure the right providers are in the right location at the right time.



Vacation lottery manager

Create vacation and nonclinical lotteries that are fast, fair, and easy. Providers can rank their top picks and contingency picks using an easy drag-and-drop feature.



Fair and equitable call scheduling

Distribute call by points, hours, or number of calls — you decide. The Schedule Creator considers obligations, preferences, requests, FTE percentage, vacation, and much more.



Shift swaps and time-off requests

Staff can easily make shift swaps and schedule requests while ensuring all changes are validated against the configured rules.



Daily dashboard

An easy-to-use and highly configurable dashboard displays locations, cases, and available staff — all in one location. Integration with EHR and surgical scheduling systems enables easy room assignments and pushes notifications to preferred mobile devices with a single click.



Advanced metrics and reporting

Gain insight into your scheduling patterns and staff utilization. Call distribution, fairness points, assignments, and historical patterns can be analyzed for better decision making.



Integration-friendly solution

Fast and powerful, UKG EZCall can stand alone as your scheduling solution or seamlessly integrate with a variety of external systems. It can easily exchange data with payroll, HR, timekeeping, EHR, provider management/credentialing, and surgical scheduling systems to save time, increase data accuracy, and improve efficiency.



Superior service and support

The best experience depends on stellar set-up and heroic support — and that comes with UKG EZCall. From project inception, implementation, and training to go-live and beyond, UKG partners closely with you to provide industry leading services, support, and expertise to help you every step of the way.



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