



# UKG for Post Acute Care and Senior Living

## Quality Care Starts with Smart Workforce Management

### Key benefits

- **Centralized, single source of data** that automates, optimizes, and simplifies the management of all aspects of the employee lifecycle
- **Flexible and affordable purchase and deployment options** based on your organization's needs
- **Consumer-centric, intuitive, and mobile management capabilities** that go beyond traditional ways of engaging workforce management information
- **Easy access to well-documented, complete audit trails** and accurate time records
- **Continuous tracking** of training, certification, and licensure empowers proper staffing decisions
- **Expertise you expect and deserve** with 35+ years of experience serving more than 10,000 Post Acute and Senior Living communities nationwide

As baby boomers age, the Post Acute and Senior Living industry is facing unprecedented demand. In the short term, the number of Americans 65 and over will increase about 36% to about 65 million by 2025. Over the coming decades, the elderly population in the United States will continue to swell — nearly doubling, in fact, from 43.1 million in 2012 to 83.7 million by 2050.<sup>1</sup>

Already, long-term care is playing a vital role in caring for aging Americans. As acuity increases and the surge in Alzheimer's diagnoses is predicted to reach historical proportions, the high demand for post acute and senior living care is here to stay. But how will that care be delivered — especially now that the Affordable Care Act has added new regulations around quality, safety, and transparency?

More than ever, Post Acute and Senior Living care is under a microscope in which success is measured by the quality and cost of care, as well as resident satisfaction. While staff are being held to increasingly high standards, they're also facing challenges ranging from increasing acuity to burnout and high turnover. To understand the challenges staff experience, one only has to look at the low-wage, labor-intensive work they perform on a daily basis. Under such circumstances, retaining the right staff proves difficult, especially if staff satisfaction suffers due to scheduling, time and attendance, and payroll issues that can escalate into wage and hour lawsuits.

Without an automated workforce management solution, limited visibility into labor productivity and costs makes it difficult to give staff the information and resources they need — and to deliver the cost-effective quality care residents count on.



1 in 4 persons admitted to skilled nursing care centers from hospitals are **readmitted to the hospital within 30 days**<sup>2</sup>

<sup>1</sup> Jennifer M. Ortman et al. *An Aging Nation: The Older Population in the United States*, Current Populations Reports (May 2014), found at <http://www.census.gov/prod/2014pubs/p25-1140.pdf>.

<sup>2</sup> Meg LaPorte and Kathleen Lorde, *New LTC Quality Initiative Sets High Bar*, Provider Magazine (February 22, 2012), found at <http://www.providermagazine.com/news/pages/new-ltc-qualityinitiative-sets-high-bar.aspx>.

# 50%

of assisted living residents have  
**three or more chronic conditions**<sup>3</sup>

## Your workforce — your greatest asset

- **Deliver quality care and become the provider of choice:** Being the provider of choice starts with quality care. It means counting on a competent, engaged workforce to ensure efficiency and create a true value-based care experience that keeps residents healthy and satisfied.
- **Build a reliable workforce with smart workforce management:** Retaining staff and creating a culture of quality care are attainable with a single, centralized system that automates, optimizes, and simplifies the management of all aspects of the employee lifecycle, including the fair and consistent enforcement of leave and absence policies across your organization.
- **Reduce labor costs with increased visibility:** Managers can manage only what they see. Give them real-time labor insight that allows them to take corrective action in the moment, before costs pile up or staff burn out.
- **Be proactive about compliance:** Track staff licensures, credentials, and certificates, and ensure labor regulations and meal and break laws are consistently and transparently enforced.
- **Provide accessible, easy-to-use workforce management solutions:** The post acute and senior living workforce consists of multigenerational staff with diverse skill sets. They need intuitive, user-friendly workforce management tools that give them the flexibility and mobility they need to provide quality care in real time.

## The answer

Across the continuum of care, UKG for Post Acute and Senior Living helps post acute care and senior living providers of all sizes develop their workforce into a competitive advantage to support the delivery of value-based healthcare. That's why more than 10,000 healthcare providers use UKG™ solutions to control labor costs, minimize compliance risk, and improve workforce productivity while supporting quality care with a quality workforce.

With our comprehensive, integrated suite of web-based applications, including time and attendance, scheduling, absence management, HR, payroll, hiring, and labor analytics, UKG addresses the challenges of managing healthcare workforces. The solution is supported by a focused team of healthcare professionals who deliver deep domain expertise and proven labor management best practices. Flexible deployment options give organizations a choice in deploying UKG solutions in your on-premises data center or in our secure cloud to best meet your needs.

Put UKG for Healthcare to work for you:  
**+1 800 225 1561 | [ukg.com/post-acute-care](http://ukg.com/post-acute-care)**

<sup>3</sup> Lisa Gluckstern, *Be Prepared For Higher Acuity In Assisted Living*, Provider Magazine (April 2013), found at [http://www.providermagazine.com/archives/2013\\_Archives/Pages/0413/Be-Prepared-For-Higher-Acuity-In-Assisted-Living.aspx](http://www.providermagazine.com/archives/2013_Archives/Pages/0413/Be-Prepared-For-Higher-Acuity-In-Assisted-Living.aspx).



Our purpose is people

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