

Telephony for Time and Attendance

Tracking time and attendance is **just a phone call away**

As connected as we are today, there are still jobs out there that can make it challenging for people to track their time and attendance because having easy and reliable access to the internet make it difficult. To help organizations solve these unique challenges, UKG TeleTime IP™ provides a simple and easy-to-use solution for gathering and recording employee time and attendance information.



Compatible with UKG solutions

Configurable by design, all of the setup and administration is accessible from UKG Dimensions™ or UKG Workforce Central®. The system's architecture can also be tailored to your on-premises telephony environment or hosted in the UKG cloud.



Improve productivity

TeleTime IP is designed for quick and efficient phone calls to reduce connect time per transaction, limit excessive line usage, and provide high performance during peak usage times.



Reliable telephony system

Built on best-of-breed telephony software, TeleTime IP helps address diverse workforce situations and infrastructure environment needs.

Key benefits

Benefits

Quick and easy capture of time and attendance data for your remote and distributed workforce

Automatic number identification security to prevent fraud that could lead to payroll inflation

Full integration with UKG Dimensions and UKG Workforce Central ensuring reliable and accurate real-time data

Designed to work with any phone system — making UKG TeleTime IP easy to own

Flexible and easy to own

TeleTime IP is a single-system solution built on best-of-breed telephony software to address diverse workforce situations and infrastructure environment needs. The system's flexible configuration and architecture can be tailored to your on-premises telephony environment or hosted in the UKG cloud. Customer-specific configuration options provide an extensive selection of line setups, call restrictions, and user profiles.

Using the convenient accessibility of cellphones or landlines, TeleTime IP offers a reliable data capture option for off-site or decentralized employees. Employees use a keypad to perform time and attendance transactions such as:

- Entering time, worked hours, job transfers, work rule transfers, labor transfers, and meal deductions
- Submitting important labor data
- Inquiring on schedules

Supervisors benefit from UKG TeleTime IP too

Supervisors use TeleTime IP to perform a variety of tasks, such as sending messages or editing and approving employee timecards, or notifying employees about last-minute scheduling changes and floats. Supervisors have editing capabilities — including timestamp additions, staffing changes, and much more — to tackle urgent tasks from anywhere by phone.

Improving workforce productivity

TeleTime IP is designed for quick and efficient phone calls to reduce connect time per transaction, limit excessive line usage, and provide high performance during peak usage times. Features that get employees back to work quickly include:

- Interruptible prompts let users type ahead to enter transactions without waiting for prompting scripts to complete
- Alias prompts permit assignment of descriptive names instead of numerical values
- Abbreviated voice prompting is configurable to let employees enter transactions via abbreviated responses
- Multiple-function operation allows users to perform several tasks during the same phone call
- Configurable call menus give employees pertinent workday information
- Multiple language support allows up to three audio prompt languages so the system speaks your users' languages
- Automatic labor level transfer allows employees to perform labor transfers based on the phone number they have dialed from

TeleTime IP is always connected to your UKG Timekeeping solution so your employees have 24-hour self-service access to near real-time information, such as hours worked and accrual balances. This access maximizes employee satisfaction and engagement, giving them peace of mind knowing their time and labor data is being captured accurately for payroll purposes.



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