

Advanced Analytics

UKG HR Service Delivery Advanced Analytics (formerly PeopleDoc HR Service Delivery Advanced Analytics) powers the insights behind our case management and document management solutions, giving HR teams greater visibility and understanding of employee interactions and HR performance. Using this data, HR can better support their people, improve the employee experience, and develop meaningful relationships to increase the impact of their business goals.

Develop a Data-Driven HR Strategy

UKG HR Service Delivery Advanced Analytics can help HR unlock deeper insights into their unique practices and objectives, allowing business and operational leaders to further refine processes with reliable metrics.

- Configure custom reports based on your business needs
- Leverage data to understand goal attainment
- View individual and team performance

Elevate the Employee Experience

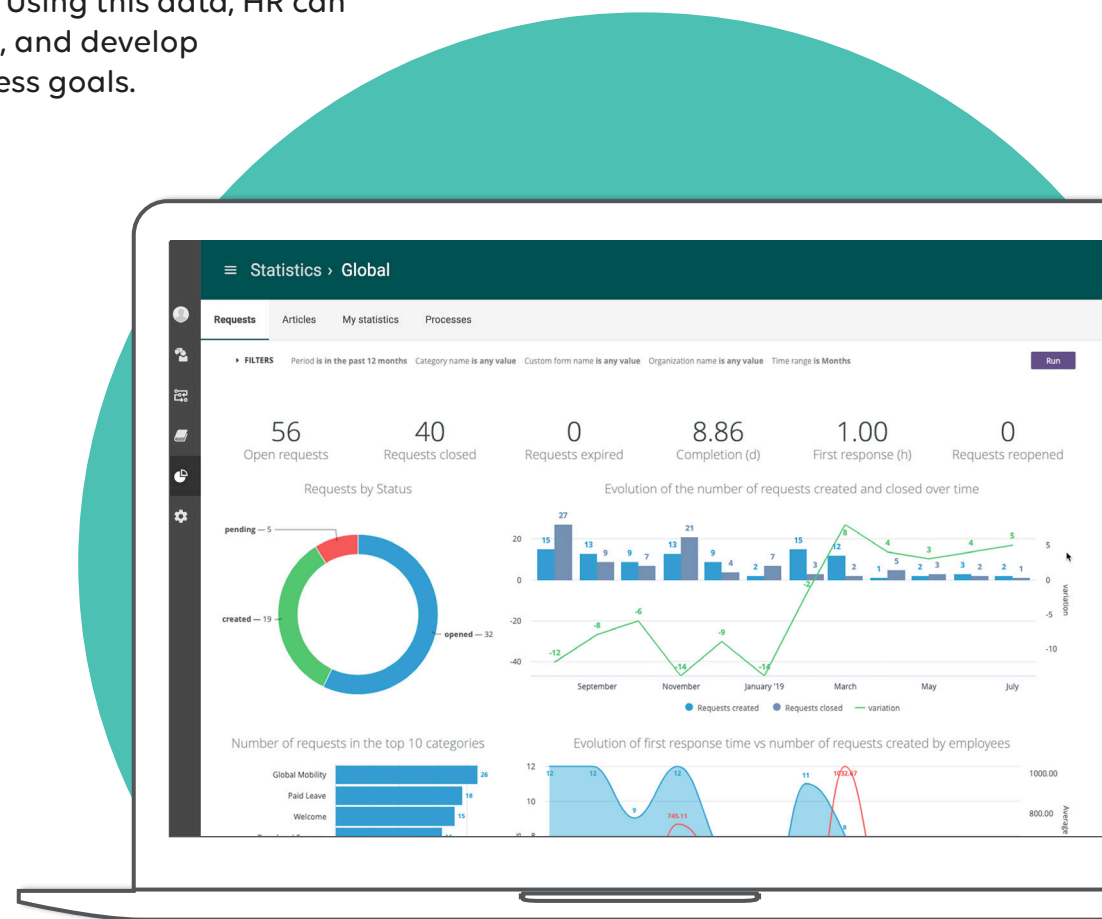
Employee expectations are higher than ever, meaning HR needs to adhere closely to SLAs and provide employees with great service—based on their needs and wants—to maintain high satisfaction.

- Improve adherence to SLAs and team KPIs
- Identify bottlenecks, and adjust HR processes accordingly
- Optimize the Knowledge Base within UKG People Assist (formerly PeopleDoc Employee Case Management) according to common employee requests

Proactively Address Compliance

Customizable dashboards and data help HR visualize and tackle compliance with confidence, even as global complexities evolve.

- Evaluate where there may be compliance risks and quickly resolve issues
- Get insights into missing or expiring documents within UKG Document Manager (formerly PeopleDoc Employee File Management)
- Browse and select graphs from an extensive library to create the dashboards that make most sense to the organization



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