

Productivity Reporting with UKG for Healthcare

At UKG™ (Ultimate Kronos Group), our purpose is people™. UKG for Healthcare, our unified suite of workforce management solutions, measures productivity in labor hours per unit of work. In workforce management there are three critical points in the workflow process where this measurement is available.



Scheduling

Creating a work schedule is a planning activity. The plan must support a level of productivity the organization has already determined based on the predicted volume of work. This is most often represented by the budgeted labor hours and volume of work.

UKG Workforce Scheduler™ reveals the planned productivity level the work schedule represents. Planning for success is the first step in productivity management.



Staffing

The real challenge in workforce management comes in adjusting the plan to reality and accurately matching the correct labor hours to the fluctuating volume of work — staffing. It occurs in real time as the volume of work fluctuates and labor hours must be adjusted.

UKG Target Intelligence™ for Healthcare, a Workforce Scheduler product extension, gives visibility into productivity at the shift level to support accurate decision making when adjusting staffing levels in real time.



Analyzing

Performance of a detailed assessment of productivity management is the final step in the workflow process to determine opportunities for improvement.

UKG Workforce Analytics™ for Healthcare provides visibility to the productivity level finally achieved. This productivity data analysis determines the ultimate degree of success in productivity management.