

UKG for Federal Healthcare

Create equitable staff schedules that match patient care needs

Data Security is a top priority

Federal healthcare agencies face ongoing challenges in accurately forecasting patient volume, understanding patient acuity, and then assigning staff with the right skills and certifications to provide quality care to patients. Equitable schedules and balanced workloads for clinician providers are also important considerations in making assignments that support staff satisfaction and reduce burnout.

Trying to meet these challenges with manual, paper-based workforce management processes is inefficient and impractical. Federal healthcare agencies that utilize a commercial off-the-shelf, industry standard UKG™ (Ultimate Kronos Group) solution can benefit in many ways. UKG for Federal Healthcare helps agencies more efficiently manage their workforces, from gathering time and attendance information to scheduling the right staff at the right time to meet patient care needs, as well as better managing contracted personnel and increasing contractor oversight.

Align staffing with accurately forecasted volume

Variable patient volume can make appropriate scheduling difficult. The UKG for Federal Healthcare solution uses forecasting technology to accurately predict workload volume based on historical data and actual patient flow information. This enables federal healthcare agencies to build optimal schedules and ensure proper staff coverage for every shift, every day, across the organization.

Assign staff according to skill sets

Ensuring that qualified clinicians possess the skills necessary to attend to patients' specific needs is critically important to quality patient care. An integrated workforce management solution that includes each staff member's certification and accreditation information supports scheduling the right staff with the right skills in the right areas to deliver exceptional care.

Key benefits

Automate complex perioperative scheduling processes

Optimize staffing to demand with forecasting and workload management tools

Empower staff with mobile operations for managing schedules and more

Collaborate in real time with full workforce visibility



FORECAST



SCHEDULE



STAFF

Balance assignments with patient care needs

The intensity of a patient's care needs directly impacts the level of care required. Advanced technology can automate classifying each patient's need requirements — based on electronic medical record information — and balance the workload of a unit's clinicians when making patient assignments, benefiting both patients and staff. And with visibility into staffing across a facility, staffing can be adjusted based on patient intensity and unit coverage to balance coverage across all units.

Standardize scheduling rules for equitable assignments

With a facility's or unit's scheduling rules built into UKG for Federal Healthcare, physicians and other clinicians can be confident they are receiving equitable assignments. Scheduling data shows the fairness of assignments and also whether staff members are taking needed rest breaks to reduce fatigue and support patient safety. The automated scheduling process frees up staff time for other tasks.

Track contractor labor costs

Even with a firm fixed price contract, tracking a contractor's time is important to ensuring budgets and service level agreements are met. An automated solution enables federal healthcare agencies to have real-time visibility into labor costs and project tracking and to capture auditable and actionable data in near-real time. This information helps to measure contractor employee productivity and performance.

Enhance staff satisfaction

Using solution self-service tools, employees can manage their personal information, set their scheduling preferences, swap and select open shifts, submit vacation requests, and view their accrual information. Self-service functionality increases employee engagement and satisfaction, decreasing absenteeism, improving retention, and reducing grievances.

Engage employees with mobile

Using a mobile device from anywhere, employees can access the solution to make and check the status of their time-off requests. Managers and supervisors can access information and respond to staff requests, managing employees while on the unit or elsewhere. With real-time visibility into overtime information, managers can oversee and control staff overtime to help control labor costs.

UKG for Federal Healthcare is available on immixTechnology's GSA Schedule GS-35F-0265X.

About UKG

Built from a merger that created one of the largest cloud companies in the world, UKG is a leading global provider of HCM, payroll, HR service delivery, and workforce management solutions that help organizations drive better business outcomes, improve HR effectiveness, and make work a more connected experience for everyone.