

## UKG for Security Services

### Manage in the moment for greater profitability, client satisfaction, and business results

Security services organizations are facing pressures from all sides. From increasing competition and razor-thin margins to higher-than-ever expectations from clients, organizations that provide security services need to get top performance from their workforce to ensure service level agreements are met or exceeded, and costs are controlled.

For security services organizations, time really is money. An accurate accounting of all hours worked can make the difference between making a profit or losing money on a contract. And when a worker is absent, your ability to identify a best-fit, best-cost replacement worker and get that employee out to the job fast is the difference between being hit with a penalty and maintaining a positive, long-lasting customer relationship.

UKG for Security Services gives you visibility into your service labor costs and performance, helping you meet service levels and retain customers. With real-time visibility into worker attendance and performance, you can deliver workers who are on time and productive, minimize overtime costs, and make quick adjustments to meet customer agreements.

### Manage in the moment with real-time visibility

With a disparate workforce out in the field, every moment matters, from the moment your employees clock in to the moment they leave. Is everyone where they need to be? Did everyone show up to the right place at the right time? What

happens when an employee is late or is a no-show? Understanding exactly what is happening, in the moment, can make or break your day and your client relationship.

UKG for Security Services helps you maximize productivity by ensuring your workforce is exactly where they need to be and gives you the ability, in real time, to make last-minute adjustments and changes when something inevitably goes wrong. Real-time data and alerts can also notify you when workers are approaching overtime thresholds, which allows you to make staffing changes to maintain profitability. Mobile tools enable you to respond quickly to employee requests and schedule changes so shifts can be filled easily without scrambling for coverage.

UKG for Security Services gives you visibility into your workforce that allows you to proactively manage labor to budgets so you can flag and reduce unnecessary costs. And by identifying the best-fit and best-cost workers for each job, you can improve profitability and customer service.



### **Increase speed to accurate invoice**

UKG for Security Services provides tools designed to automate the entire process — from pre-hire to payroll — driving efficiencies from each facet of your organization. Most importantly, automating the process speeds up each step while at the same time reducing errors. This enables your business to provide accurate client invoices in a more timely manner and reduces the burden on internal employees, enabling them to refocus from data entry to strategic work.

### **Hire to onboard in hours, not days**

UKG (Ultimate Kronos Group) understands that in the security services industry, onboarding new employees quickly and accurately can make a big impact on business. With UKG™ onboarding tools, businesses can make a hiring decision in the morning and fill a shift in the afternoon.

### **Data-driven decisions**

With real-time visibility into workforce costs and performance, your managers can make profitable bids to clients without sacrificing customer service.

### **Minimize compliance risks**

Ensuring that all time is paid accurately to workers can be challenging in this unique environment, where workers spend their days out of the office and rarely clock in at a central location. UKG for Security Services automates attestation, giving you a valuable tool for managing and monitoring actual time worked and for monitoring meals and breaks. This gives you enhanced visibility into your compliance with labor laws, rules, and regulations that affect how you deploy your contract workers. With these rules automated, you can take steps to improve workforce efficiency and productivity.

### **Solutions for cleaning services**

UKG solutions have helped security services organizations around the globe gain visibility into their service labor costs and performance. Frontline managers and corporate decision makers alike have the tools and information they need at their fingertips to manage labor costs to budget, drive quality performance, effectively deploy workers to satisfy and exceed their clients' expectations, and gain a true understanding of the cost of delivering services.

With our suite of products, UKG can optimize employee hiring, deployment, performance, and satisfaction. And, most important, control labor costs.

**Put UKG for Security  
Services to  
work for you:**

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