

Configuration Review

Uncover the Full Value of Workforce Dimensions with a Configuration Review

A Configuration Review provides deeper insight into your UKG Dimensions solution. Offered with the UKG Dimensions Enhanced Success Plan, the engagement involves a data analysis of your solution configuration and settings to identify areas impacting system performance and usability. This opportunity would allow you to evaluate how certain things are set up in your application and to uncover the business needs for having your settings the way they are.

Key benefits

Create an opportunity to discuss best practices and possible alternatives

Identify at-risk Hyperfinds, employee sign-offs, and global settings

Receive recommendations to ensure your solution is lean and healthy

Reevaluate your organization's business needs



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Creating Your Configuration Review Report

Your customer success manager (CSM) is here to guide you along the way. To ensure your Configuration Review is based on the most up-to-date data, your CSM will work with UKG Global Support to assemble a detailed report of your solution configuration. Your CSM will then analyze the data to identify pitfalls, areas of improvement, and areas of strength. Next, you and your CSM will meet to review the information, including data related to at-risk Hyperfinds, employee sign-offs, and global settings. Discussing and reviewing the data behind your current solution configuration, setup, and actual usage will help identify areas that positively influence the usability and performance of your UKG Dimensions solution.

When and how can you receive a Configuration Review?

- Your CSM will work with you on [this component] of your Success Plan, discussing and planning the best time of year to perform this valuable service.
- Configuration Reviews are performed on an annual basis.
- To receive the best outcome, we suggest a portion of the population be live for three months or more.

About UKG Dimensions

We understand that great businesses are powered by great people, and we recognize the strategic advantage the workforce can bring to your bottom line. That's why we developed Workforce Dimensions — a new solution that reimagines what's possible in modern workforce management and human capital management technology. Every dimension — the underlying architecture, user experience, functionality, integration, data access, delivery, and support — is designed to help you optimize your most valuable resource: your people.



Our purpose is people

Building on 70 years of experience from two leaders in HR solutions, UKG™ combines the strength and innovation of Ultimate Software and Kronos®. Individually, we've always put people at the center of everything we do. Together, we're committed to inspiring workforces and businesses around the world, helping to pave the way forward for our people, customers, and industry.

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