



# UKG Forecast Manager for Healthcare

## Key benefits

- **Deliver** quality patient care by better aligning staffing to demand
- **Increase** employee satisfaction by reducing understaffing and overstaffing
- **Predict** demand based on historical volume data from ADT or patient placement systems
- **Minimize** time spent managing staffing changes
- **Control** labor costs by decreasing reliance on costly overtime and contingent labor

## Intelligently forecast volume to drive better scheduling

To succeed in today's challenging healthcare environment, providers need to improve care quality and patient outcomes while controlling escalating costs. An example of this burden is that labor's share of total expenses increased steadily from 2008 to 2018, rising from 50.6% to 54.9% among hospitals tracked by Fitch Ratings,<sup>1</sup> making efficient deployment of nurses and other staff critical in achieving these goals. After all, chronic overstaffing and understaffing as well as reliance on unplanned overtime and costly contingent labor can impact patient care — and the bottom line.

If you're still creating schedules using an average daily census, chances are you're unable to consistently align nursing staff to actual patient flow. UKG Forecast Manager for Healthcare can help you extract more value from your historical data and use it to drive more effective scheduling. UKG Forecast Manager for Healthcare uncovers the weekly, daily, and shift-level patterns in patient flow through your units so you can intelligently forecast demand to build better schedules. With UKG Forecast Manager for Healthcare, you get the information needed to match nursing resources to actual patient flow, enhancing your quality of care and giving staff more predictability in their work schedules.

### Automatically forecast volume using historical data

UKG Forecast Manager for Healthcare automatically calculates predicted volumes to generate best-fit schedules that align staffing to demand. And it minimizes time spent managing staffing changes later. UKG Forecast Manager for Healthcare pulls volume data in real time from traditional admissions-discharge-transfer (ADT) systems or patient placement systems such as TeleTracking and stores the figures by time of day. Leveraging historical volume data by day, week, month, and shift, the advanced algorithm calculates the predicted volume. Then the forecasted volume gets automatically fed by shift into the workload planner at predetermined intervals to drive more accurate, cost-effective scheduling.

### Take the guesswork out of employee scheduling

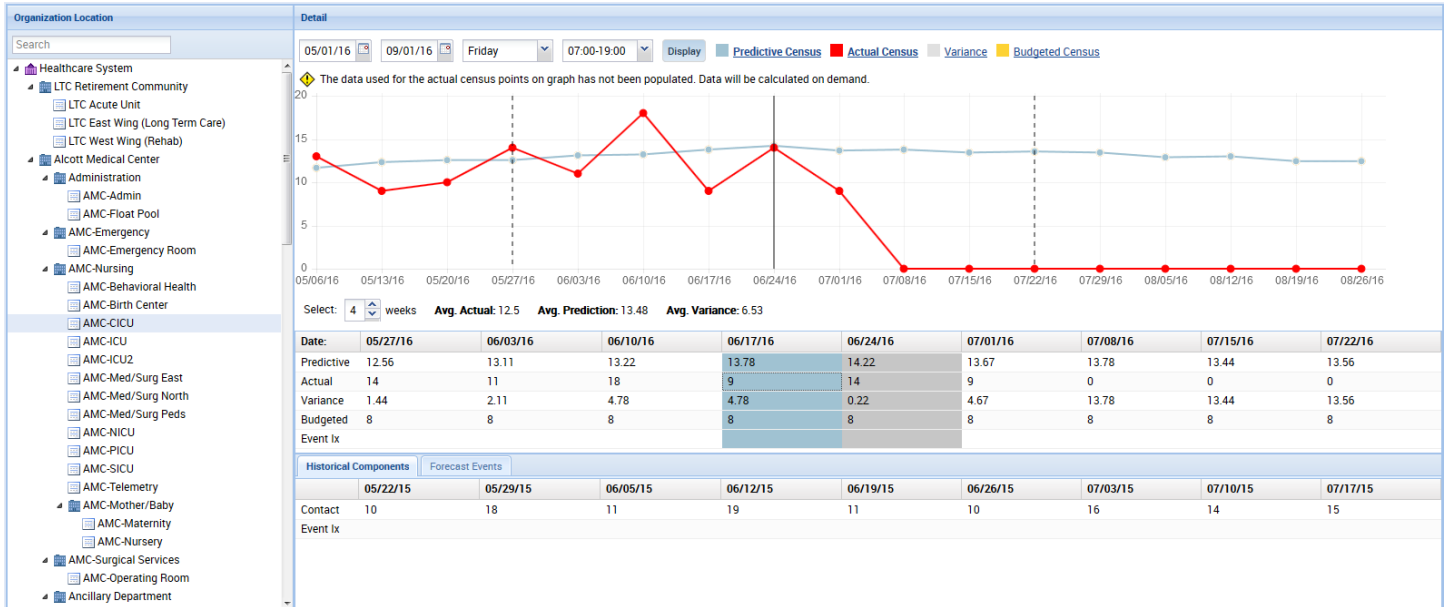
When safe, quality patient care is on the line, you need a better way to build schedules that match staffing to actual patient flow for optimal coverage that doesn't break the budget. UKG Forecast Manager for Healthcare extends the scheduling capabilities in your system, enabling your organization to generate more accurate, cost-effective schedules based on intelligent volume forecasts. The results? More positive patient outcomes. Higher employee satisfaction. And better control over your labor spend.

Using historical volume data by day, week, month, and shift, the feature's advanced algorithm calculates the predicted volume. The forecasted volume gets automatically fed, by shift, into the workload planner at predetermined intervals to drive more accurate, cost-effective scheduling.

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<sup>1</sup> Rich Daly, *Hospitals Innovate to Control Labor Costs*, Healthcare Financial Management Association (October 1, 2019), found at <https://www.hfma.org/topics/hfm/2019/october/hospitals-innovate-to-control-labor-costs.html>.

# Determine future demand based on historical volume data



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