

Additional Fees

EverythingBenefits strives to be your benefits partner making every aspect benefits administration easy. Below is the listing of additional services and fees applicable and available through EverythingBenefits.

Open Enrollment Fees

Open Enrollment (OE) is a period of time in a course of the year when a client may open the window for eligible employees to enroll/re-enroll in the new/existing medical, dental, vision or other ancillary products for the future policy period.

A client may change their plans, policies or even benefits providers. Even if no substantive changes are made, during the OE period the benefit carriers may require clients to change the existing data communication processes to accommodate both the changes in the future coverage; and support life change events that reflect the current policies in place. That may mean stopping all the regular scheduled EDI transmissions, requesting clients to use alternative communication means such as forms, census files, or custom EDI transmissions to communicate open enrollment information for the future policy year and life change events happening how.

EverythingBenefits makes this often hectic and busy period easier for employers, brokers, and service providers. Every OE project requires hours of research with the carriers and often configuration changes for the new policy year.

Please submit Open Enrollment request outlining expected changes 30 days prior to the OE using your online portal or by opening a support ticket with Support@EverythingBenefits.com

Below is the list of service fees for the OE projects across the product lines:

Open Enrollment Late Fee: \$150 per carrier plan, when the request does not meet 30 day standard notice before the start of Open Enrollment.

Carrier Connectivity: \$150 per carrier plan. Additional \$850 if new EDI, census files, mapping changes to existing EDI files in production are required.

COBRA: \$250 to update the plan information and conduct open enrollment with up to 3 carriers included. Additional carriers are \$100. If a census file for COBRA enrollees is requested by the new/existing carriers the fee is \$250 per plan for participant census.

ESS Benefits Enrollment: hourly consulting rate or flat project rate of \$1,000 per client company. Fees for other products may apply if enabled.

Benefits Reconciliation: \$650 per new carrier configuration.