



Boomi Integration Empowerment

Accelerate integration ownership with tailored enablement services

Key benefits

- **Enable seamless integration** between UKG Pro Workforce Management and other mission-critical business platforms
- **Empower in-house integration experts** to own updates to existing interfaces and create new ones using the Integration Hub
- **Receive best-practice guidance** with direct access to highly skilled and experienced UKG integration developers
- **Accelerate time to value** with integration services sized to fit your specific needs



UKG Pro Workforce Management® (formerly UKG Dimensions®) is powered by the UKG platform, an intelligent cloud platform that supports the next generation of workforce management. The Platform delivers a robust application programming interface (API) framework that provides extensibility and simplifies integration with business systems across the enterprise. The UKG Pro Workforce Management Integration Hub further simplifies integration efforts by allowing you to build and manage integrations using industry-leading Boomi integration tools. But how can you make sure your in-house integration team is prepared with the skills, knowledge, and best practices needed to develop, modify, and support your UKG Pro Workforce Management interfaces?

Boomi Integration Empowerment is a UKG Professional Services engagement designed to accelerate integration ownership through effective training and support. A UKG integration developer will work with your in-house team to address your specific integration complexities and come up with a tailored approach to help you realize rapid time to value. Your UKG integration developer brings extensive Boomi technical expertise and rich domain experience to the engagement, transferring knowledge and skills and walking your team through template examples of import and export integrations, connectors, APIs, and more. With Boomi Integration Empowerment, your in-house integration specialists will be well prepared to take ownership of interfaces between UKG Pro Workforce Management and other systems.

Scope and approach

Boomi Integration Empowerment delivers professional services via an on-site or virtual workshop with post-training remote support for optimal effectiveness. No matter where you are in your UKG Pro Workforce Management deployment, UKG integration developers can provide the right level of training and support to meet your organization's requirements. Depending on your specific needs, the engagement can be tailored to hand off interfaces written by UKG integration developers and/or provide the tools and knowledge necessary to build and manage integrations on your own using the Integration Hub.



Engagement deliverables

The Boomi Integration Empowerment engagement includes professional services delivered in two phases:

- **Developer's Workshop:** A UKG integration developer will conduct UKG-specific developer sessions to train your in-house Boomi-certified integration team on building, updating, managing, and supporting interfaces using Boomi tools in the UKG Pro Workforce Management Integration Hub. This may be an on-site workshop or can be scheduled as virtual sessions to fit the work schedule of your team. The workshop provides a detailed review of UKG-specific integration technologies, including connectors, templates, and other unique processes, as well as any UKG-delivered interfaces. Your team will learn valuable tips, tricks, and best practices to speed up and simplify your integration efforts. Workshop deliverables include one import and one export starter template.
- **Remote Services:** Upon completion of the on-site workshop, UKG will provide remote assistance to your in-house integration developers on a time-and-materials basis. Delivered online or by phone, these services are intended to support your in-house team members as they gain proficiency using the Integration Hub.

Client participation

Your in-house integration specialists must complete Boomi Professional Developer Certification before participating in Boomi Integration Empowerment. Up to four Boomi-certified integration specialists from your organization may take part in the engagement.

About UKG

At UKG, our purpose is people®. As strong believers in the power of culture and belonging as the secret to success, we champion great workplaces and build lifelong partnerships with our customers to show what's possible when businesses invest in their people. One of the world's leading HCM cloud companies today, UKG and our Life-work Technology™ approach to HR, payroll, and workforce management solutions for all people helps more than 75,000 organizations around the globe and across every industry anticipate and adapt to their employees' needs beyond just work. To learn more, visit ukg.com.



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