



Solution Quality Assurance

A better approach to implementing best-in-class workforce management

Testing is a critical step in your implementation process, but it's no simple task. What if you're looking for additional, experienced resources to support your testing efforts? You don't have to navigate the path on your own.

Partner with UKG Test Consultants

Our experienced software testing consultants are your implementation advocates and testing partners. We work alongside you to help balance your day-to-day business operations with the needs of implementation and testing. Our detailed knowledge has guided hundreds of UKG customers through successful testing of new products and upgrades to existing solutions.

Choose the level of support that best suits your needs

We offer three Solution Quality Assurance (SQA) service options for both new implementations and product upgrades, for UKG Pro® and UKG Pro Workforce Management™ (formerly UKG Dimensions®). SQA services are priced separately and offer a flexible, scalable, and customizable approach designed to meet your organization's unique testing needs. Whichever level of service you choose, you can count on expert support that minimizes risk and helps ensure a successful, on-time system rollout.

Essential Package

- Our consultants design and run automated functional test cases to accelerate your validation of your configured solution.
- Host testing working sessions with your SMEs and testers (range 1-3 hours per scheduled day) focus on automated tests and/or guiding your team in any necessary manual testing.
- Direct and advise customer team on the UKG-recommended approach to testing for the duration of 4 weeks.

Accelerated Package

- Our consultants design and run automated functional test cases to accelerate your validation of your configured solution.
- Testing working sessions with your SMEs and testers (range 1-4 hours per scheduled day) focus on automated tests and/or guiding your team in any necessary manual testing.
- Direct and advise customer team on the UKG-recommended approach to testing.
- Support duration is customizable and starts at minimum of 6 weeks.

Resources Package

- Extra sets of hands when you need it most, tasks include custom test plans, test management, and manual test execution.

Key benefits

Experienced testing resources increase the effectiveness and efficiency of your team, helping you fulfill your testing objective

Adaptable testing methods provide options if you have complex configurations or immediate timelines

Minimized risk of testing missteps, delays, and budget overruns

UKG test consultants are results-driven — your success is their success

As you design your UKG solution, you'll have the industry expertise of partners who share in your business goal to deliver a solution to your end-users as planned. Our test consultants are ready to steer you in the right direction, optimize your testing, and make the most effective use of your resources and timelines. They are certified by the International Software Testing Qualifications Board (ISTQB), so you can trust that they are fully qualified to guide your project team through the testing and certification process. Not only that, but they are also skilled communicators. Staying informed is key to staying on schedule. Test consultants provide just-in-time progress reporting to the executive and project levels, keeping you informed every step of the way.

Accelerate your testing — take it one step further

A partnership between UKG test consultants and TestAssure provides the opportunity to benefit from the reliability of cloud testing tools. The result is that you spend less time software regression testing your solutions and more time empowering your workforce with the resources they need to be productive.

- **Cut testing time by 90%.** Confidently go live faster with your solution.
- **Simplify the testing process.** Leverage automated test scenarios with prebuilt APIs and an intuitive user interface that requires no coding.
- **Deploy with confidence.** Benefit from 20+ years of human capital management and workforce management software testing experience — from training and setup, to strategy, and support.

Learn more about TestAssure at the UKG Marketplace.

GO NOW



Our purpose is people

About UKG

At UKG, our purpose is people®. As strong believers in the power of culture and belonging as the secret to success, we champion great workplaces and build lifelong partnerships with our customers to show what's possible when businesses invest in their people. One of the world's leading HCM cloud companies today, UKG and our Life-work Technology™ approach to HR, payroll, and workforce management solutions for all people helps more than 75,000 organizations around the globe and across every industry anticipate and adapt to their employees' needs beyond just work. To learn more, visit [ukg.com](https://www.ukg.com).

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