

# UKG Pro Workforce Management Trust Site

## Proactive communications about your solution

### Monitor the status of your UKG Pro Workforce Management solution with personalized system data

In today's data-driven world, access to information is more important than ever. You trust UKG® with your workforce data, and we know that transparency is the key to continuing that trust.

Your UKG Pro Workforce Management™ Trust Site is a personalized page within the UKG Community™, providing visibility into the uptime and availability of your solution. Unlike public trust sites via the web, your UKG Pro Workforce Management Trust Site is purpose-built on our private community platform.

And it's all information that's uniquely relevant to your organization.

### Key benefits

**Stay Relevant** by monitoring solution status with an easy-to-navigate dashboard

**Track and Review** scheduled maintenance and release events and incidents by date

**Subscribe to Automatic Email Communications** for incident, maintenance, and announcement updates

**View Availability of Tenants** separately for each environment

**Access Securely** via the private UKG Community



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## An easy-to-navigate dashboard

### At-a-glance availability

Get a quick, simple glance at whether your solution is up and running smoothly. Access a calendar view of both past and future maintenance events impacting your solution.

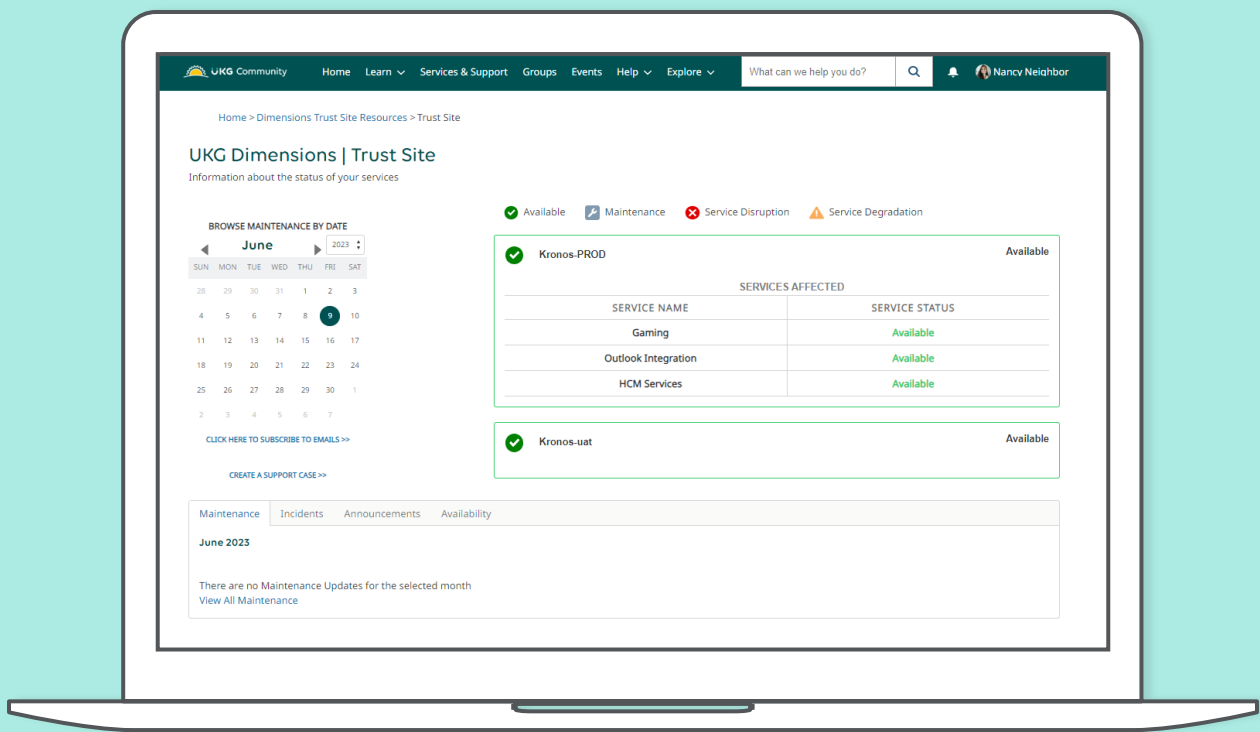
### Email Subscription

Opt-in to receive timely updates on maintenance events and incidents, and to release availability announcements directly to your inbox.

### Maintenance, Incidents, and Availability tabs

Selecting a date on the maintenance calendar will populate the corresponding release information for your production and nonproduction environments on the maintenance tab.

Use the incidents tab to track your logged incidents and check the availability tab for details relating to your solution status.



## How to access the Trust Site

Any UKG Community™-enabled UKG Pro Workforce Management customer can take advantage of all the Trust Site has to offer. Access two ways:

- Navigate to [community.ukg.com/s/dimensions-trust-site](https://community.ukg.com/s/dimensions-trust-site). After entering the URL, you'll be prompted to log into the UKG Community before being immediately directed to your Trust Site. We highly recommend bookmarking this page for easy access.
- [UKG Pro Workforce Management Trust Site Resources](#). Find a link to your organizations Trust Site from the UKG Pro Workforce Management Trust Site Resources page on the UKG Community.