



The UKG Global Customer Program

Expect an experience that is:

- **PROACTIVE:** We anticipate your larger-scale, multinational needs and empower you with the right tools and resources
- **PERSONAL:** Our partnership is tailored to your experience as a top global brand
- **PROVEN:** Our enterprise-level expertise is time-tested and always focused on your success

Strategic. Proactive. And focused on you.

At UKG®, we recognize that our global and multinational customers have highly specialized needs and face unique challenges. **That's why we've invited you to participate in the UKG Global Customer Program.**

Members of this exclusive program enjoy access to an extensive community of leaders from other top global brands for insight and networking, a direct line to UKG executives, and assigned UKG account representatives focused on your success. Most of all, as an iconic brand in your industry, you'll have the input into the UKG strategy and roadmap you want and expect.

Our track record of global success makes us distinctly qualified to partner with you and give you access to resources and benefits that will help you make the most of your UKG solutions — wherever and whenever you implement them.



The UKG Global Customer Program World-class benefits you deserve.

Developed exclusively to meet the highly specialized needs of our largest and most strategic customers, the Global Customer Program offers many benefits, and has recently been updated to reflect our new company, UKG. Once approved, you'll be assigned a Global Customer Manager and have first-come, first-served access to:

- **Our Joint-Executive Sponsorship Program:** You'll be matched with a top-level UKG executive whose expertise aligns with your strategic needs and can provide ongoing partnership as required.
- **A designated Global Customer Sales Manager** to help design, develop, and implement strategic processes, plans and methodologies, which align with your global strategic objectives resulting in improved productivity. The Global Sales Manager will work with you coordinating collaboration of all global functional departments utilizing a strategic account plan and process to ensure close cooperation.
- **Dedicated pre-sales concierge service:** Access to a dedicated pre-sales concierge desk for comprehensive assistance that includes "Ask an expert" product demonstrations, value realization services, and access to global configuration and deployment experts for in-depth assistance when needed.
- **Global UKG Insiders:** Gain valuable insight from UKG reference customers who can answer questions and advise you through best-practice conversations.
- **An opportunity to participate in thought leadership meetings** with UKG teams and receive an expert analysis of your strategy to ensure the most value possible for your UKG investment.
- **Scheduled collaborative action plan reviews:** We can work with your teams to develop plans for the actions and activities necessary to ensure success as you roll out your UKG solution worldwide.
- **UKG Global Community** site access featuring networking and best-practice forums along with thought leadership content with both UKrewers and other customers worldwide.

To inquire about these benefits, simply [email us here](#) or at [The UKG Global Customer Program office](#).

Download our [Global Customer Program fact sheet](#) to learn more.

Make sure you're not missing out on these world-class benefits.

Please visit us on [UKG.com](#) at [Managing a Global Workforce](#) for more information today.

And as always, thank you for being a valued UKG Customer.



Our purpose is people

Connect with us online @UKG.com

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