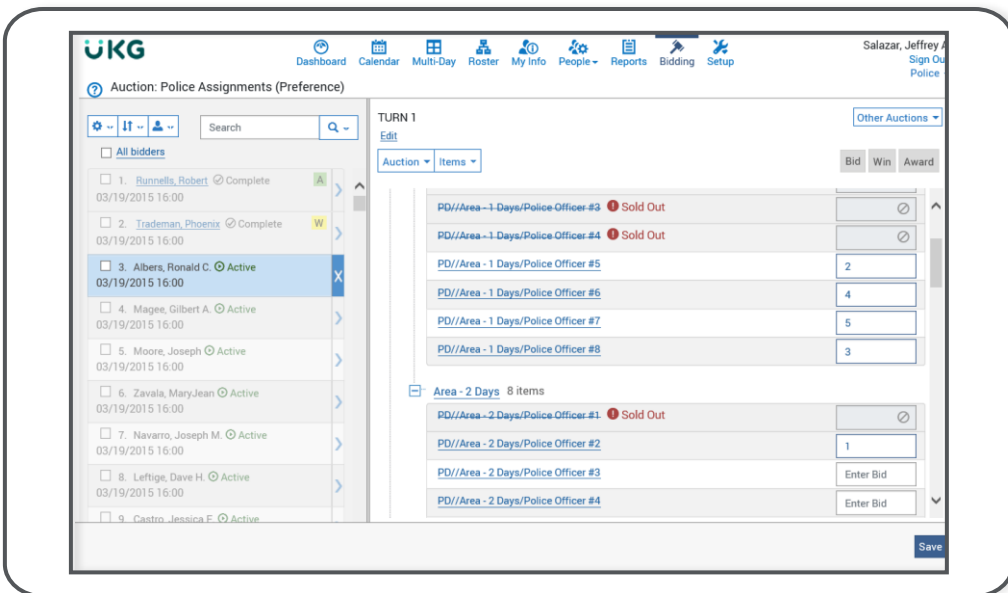# UKG

UKG TeleStaff Cloud Bidding

Improve bidding efficiency for managers and boost employee morale

Bidding within public safety organizations requires you to balance several factors. Department rules, union mandates, labor laws, and the preferences of your most important asset — your workforce — all play important roles. Organizations typically conduct lengthy, complicated bids for positions, shifts, vacation, and overtime to get the job done. The process entails managers making and fielding an endless number of phone calls, reviewing and organizing countless paper bid forms, and manually processing bid outcomes.

While organizations are overwhelmed with the manual effort and resources required to accomplish bidding, employees are left waiting for weeks on end to learn if they will be working their preferred position or if their desired vacation time was approved. Once bidding is complete, employees may have final work schedules that conflict with personal priorities. When this happens often, it can result in poor employee satisfaction, absenteeism, or turnover, which can negatively impact the organization

Key benefits for Managers

- **Reduce** time spent filling shifts, positions, and posts and allocating vacation time and overtime

- **Improve** employee morale and job satisfaction

- **Decrease** liability for noncompliance

- **Create** fair and equitable scheduling

- **Control** labor costs

- **Eliminate** paper and email bidding and related manual tasks

- **Centralize** bidding administration

- **Provide** access only to bids that users are eligible to bid on or choose

- **Designate** bid types by preference or seniority

- **Display** final award schedules in UKG TeleStaff Cloud

- **Ensure** a secure bidding environment

- **Manage** bid process in a 100 percent web-based environment

- **Enjoy** compatibility with smartphones and tablets

- **Employ** intuitive user interface

Key benefits for Employees

- **Gain** greater flexibility and control over schedules, off-duty work, and vacation preferences

- **Submit** fewer paper forms and spend less time waiting for processing and response

- **Experience** improved morale and job satisfaction

- **Increase** work-life balance

- **Benefit** from fair and equitable staffing

- **Track** bids easily during the bidding process

- **Experience** faster bidding and awarding

- **Perform** bidding in a 100 percent web-based environment

- **Enjoy** compatibility with smartphones and tablets

- **Employ** intuitive user interface

It doesn't have to be this way. Organizations that use the UKG TeleStaff™ Cloud Bidding solution can automate their bidding processes. Employees can directly bid on or choose desired vacation time, shifts, or overtime, creating a more flexible staffing environment. With UKG TeleStaff Cloud Bidding, employees have more control over their schedules and better tracking capabilities during the bidding process. And managers spend less time and fewer resources conducting manual bidding — and more time on high-priority activities.

With the power of bidding built into the core of the UKG TeleStaff Cloud solution, you can provide an automated employee scheduling and notification solution that's proven to work in the most complex staffing environments, helping organizations improve efficiencies, control labor costs, and improve compliance.