



Specialized Product

# UKG Virtual Roster and UKG Pit Manager

## Easily generate and maintain team schedules for the Table Games department

Managing your table games department effectively and efficiently is a complex task. You need to build team schedules correctly and fairly and be able to make decisions in the moment as floor conditions change. As business volumes fluctuate across a shift, floor management need to make decisions about opening extra tables, closing tables, reconfiguring the relationships between tables, moving team members from table to table, and sending team members home early. Traditionally, these tasks have been managed manually, leading to delays, mistakes, and claims of unfair shift assignments.

UKG Virtual Roster and UKG Pit Manager give you the tools to generate and manage team schedules across the table games floor while ensuring accuracy, fairness, and equity. Working from a single source of comprehensive, up-to-date information about your table games department, managers can make staffing decisions that deliver a great guest experience and maximize profits. Leveraging an easy-to-use interface, intuitive scheduling tools, and real-time data, your scheduling staff can create and publish schedules, manage daily operational changes, and perform other critical scheduling tasks.

**Proven success: Casino resorts worldwide rely on UKG Virtual Roster**



**11**  
countries



**200+**  
casinos



**400,000+**  
employees managed

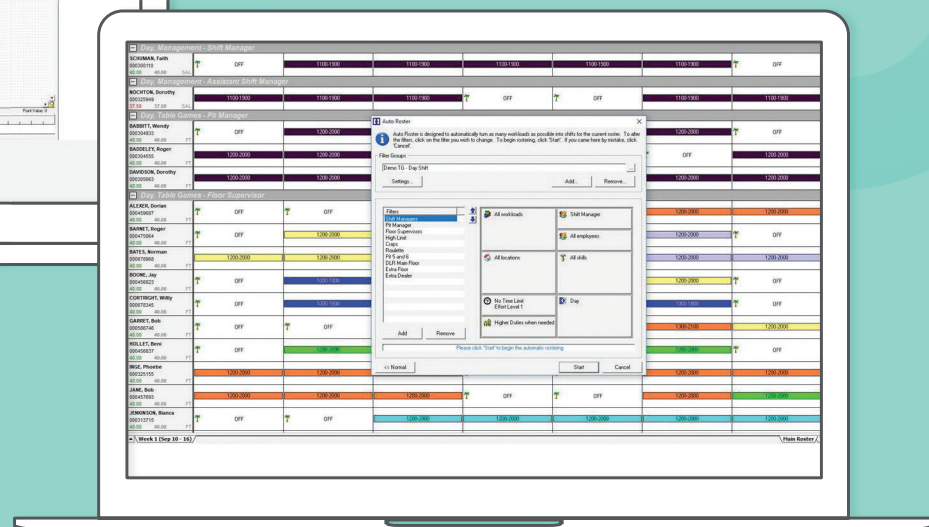
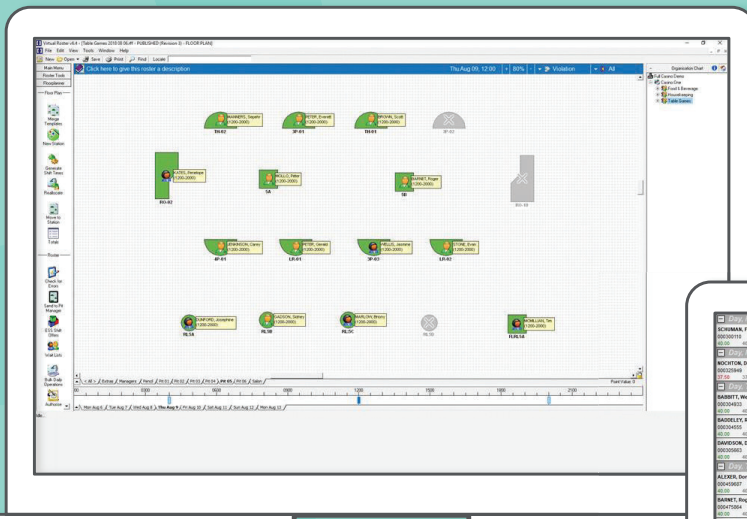


# UKG Virtual Roster delivers real business value

The casino resort industry faces unique challenges, including a diverse workforce, complex pay policies, wide-ranging skill and certification requirements, and constantly fluctuating service demands. UKG Virtual Roster helps you tackle these challenges with smart, powerful scheduling solutions that optimize workforce efficiency and effectiveness while helping you control labor costs and minimize compliance risk. It's a proven solution that our clients have found reduces the time to generate and manage schedules by up to 75%.

UKG Virtual Roster helps you:

- Streamline schedule generation and management of table games operations
- Align schedules with business volumes to help ensure great guest service
- Check schedules against budgeted hours prior to publishing to control costs
- Manage compliance with labor laws and company policies
- Deploy team members more effectively across table games department
- Maximize profitability by scheduling the right staff for the right job
- Optimize business coverage with simplified leave management
- Improve employee engagement with fairer, more equitable schedules



# UKG Pit Manager drives more efficient and profitable casino floor management

With so many moving parts to coordinate on the casino floor, it's easy for guest service to get lost in the shuffle. UKG Pit Manager is a web application that enables managers to easily monitor and manage the table games floor for maximum efficiency. It automatically develops the roadmap based on the table open times and simplifies dealer movements so floor management can focus on enhancing the guest's experience — and driving higher revenue per table.

UKG Pit Manager is accessed via a web browser on a tablet or PC, giving pit and shift managers instant access to the information they need to keep table games operations running smoothly — each and every shift.

UKG Pit Manager empowers management to:

- Modify strings on the fly
- Manage dealers coming on and off breaks
- Predictively assign dealers when tables are opened or closed
- Automatically notify dealers of table assignments
- Use dealer table assignment history for any security or surveillance queries
- Access lists, such as dealers who have requested early out
- Take notes regarding team member performance and operational efficiency
- Run reports on dealers' use of skills and time at specific tables over a period of time
- Access reporting on pit and total floor efficiency

UKG Pit Manager is a separately priced add-on solution available to UKG Virtual Roster customers. It cannot be purchased or run as a stand-alone application.

