



Our purpose is people

UKG Solution Readiness Assessment

This guide will walk you through the data gathering and upload steps to help understand your current environment for upgrade or migration to another UKG Product.

Frequently Asked Questions:

Ques: *What does the tool do?*

Answer: The tool gathers details about the UKG Workforce Central application and its configuration using API's and SQL Queries.

Ques: *Are the queries read only?*

Answer: Yes, all database queries are READ ONLY.

Ques: *How are the API calls structured?*

Answer: All API calls are written in "Get" format to retrieve data only.

Ques: *Is the logon tracked within the UKG Workforce Central system?*

Answer: The application logon is added to the UKG audit trail just like any logon is.

Ques: *Is any employee data gathered during this process?*

Answer: No, the API's and SQL scripts run are gathering setup information and interface run counts only.

Ques: *Will there be any impact to system performance?*

Answer: No, the tool is non-invasive and should not impact system performance.



Please do not contact UKG Global Support for questions or issues with the tool.

If you need assistance, please email PresalesTechnology@UKG.com

Prior to running the tool: Test all WFC Devices: Select all devices in Device Manager and then choose to Test Device under Troubleshooting. This will ensure device registrations are up to date.

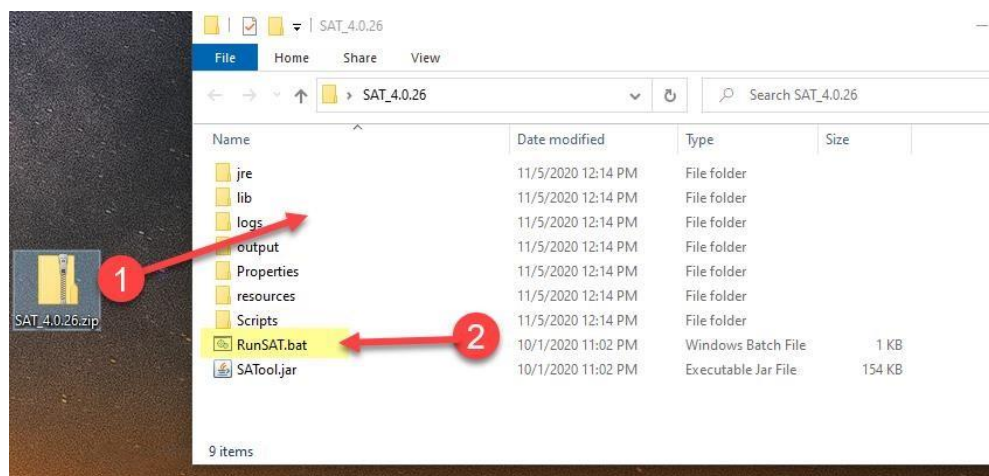
Download and run the Solution Assessment Tool

Requirements for tool to run:

SQL user and password with rights to the UKG Workforce Central database. Cannot use windows authentication to SQL server. Example: **TKCSOWNER or SA**

UKG Workforce Central **SuperUser and password** (or user with rights to run xml service)

NOTE: Compatible with UKG Workforce Central 6.1 or greater. **If you are on v6.0 or lower version,** contact your Sales Representative for manual data gathering options.



- 1) Please run WFC Device Manager, select all devices, and then Test Devices from the Troubleshooting menu before running the tool. This will ensure the latest device information is retrieved.
- 2) Unzip the SATool-4.x.x.zip file and extract the files into any convenient folder. After unzipping, you will have a sub-folder called "SATool-4.x.x". Browse to this folder using windows explorer.

Note: do NOT unzip directly to your Kronos install folder unless directed. Running the program from Kronos\SAT will cause the tool to behave differently than described here.

- 3) Double click the RunSAT.bat. You will see the dialogue box below
Note on certain PCs client security settings may keep the tool from working. if you have an issue running the bat file it not running it as administrator.



- 4) Enter the requested details in the Highlighted fields above. **Leave the Override JDBC and Disable SSL Validation unless directed to do so by UKG Presales support.**
 - **Company** – enter the name of your company or an abbreviation. This is merely used to label the zip file that the tool produces, so keep it short and avoid non-alphabetical characters.
 - **Application server URL** – the network address of your WFC system in the form <protocol>://<hostname>/<instance>, where:
 - Protocol is one of http or https as appropriate for your system.
 - Hostname could be “localhost”, an IP address or a full domain name like myhost.acme.com, etc. *(note if you have multiple WFC servers please use the hostname of a specific WFC app server and not the load balancer. Also if you run the tool on a WFC server make sure that the WFC server has WIM installed)*
 - Instance is most commonly “wfc” but could be something different in multi-instance environments.
 - **Application User Name** – the name of a user that can access the WFC XML service. Most commonly SuperUser or Import. This user should have admin rights.
 - **Application password** – the password for the above application user.
 - **Database owner** – the name of a user with read rights to the UKG database. Commonly sa or tkcsowner.
 - **Password** – the password for the above database user.
 - **Disable SSL Validation (optional/troubleshooting)** - Forces the SAT to skip invalid SSL certificates, such as Self-Signed. Can be useful if SSL certificates may be causing issues because of an internal configuration or setup.
- 5) After entering all these items click the “Test Connections” button. (1) The tool will attempt to verify all the entered details.



Once all details have been verified, you will see a success Message.

Click OK on the Success Message (2) then Click Run (3)

UKG Solution Assessment Tool v4.0.26

UKG Solution Assessment Tool

Company: UKG Demo Server

Application Server URL: https://sunstone.kronos.com/wfc

Application User Name: superuser

Application Password: *****

Database Username: TKCSOWNER

Database Password: *****

☐ Override JDBC jdbc:sqlserver://sunstone.demo.kronos.com:1433;databaseN Validate

☐ Disable SSL Validation

Test Connections 1

Run 3

WFC Connection Successful
Database type is sqlserver
Validating DB Connection: jdbc:sqlserver://sunstone.demo.kronos.com:1433;databaseN
Database connection created
Database connection OK!

Success! Connections Validated OK 2

NOTE: If you get an error like this when Testing Connections, you entered in the wrong URL, name or password.

Error!

WFP-00885 The login failed - Message: An incorrect user name or password was entered. Please try again..

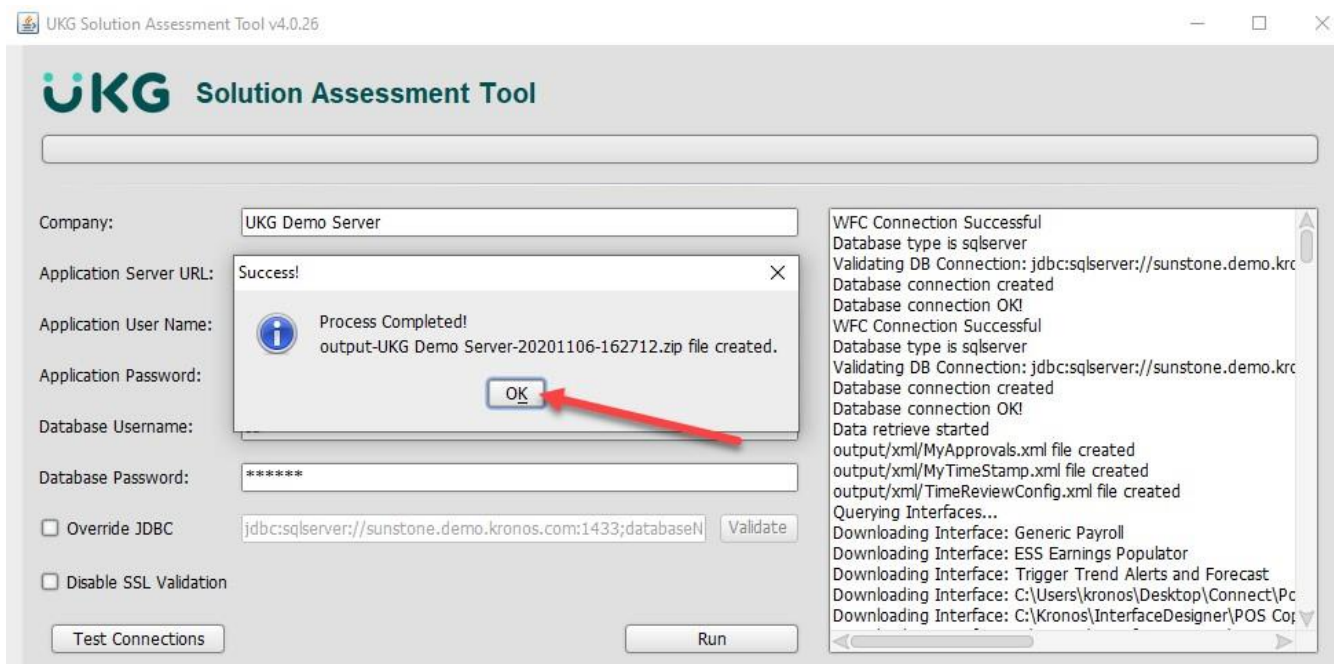
OK

Please read the message to determine what was wrong, then click OK to go back to the previous screen. Confirm your entries are valid by logging into Workforce Central and SQL.

Once confirmed, retest to validate connectivity.

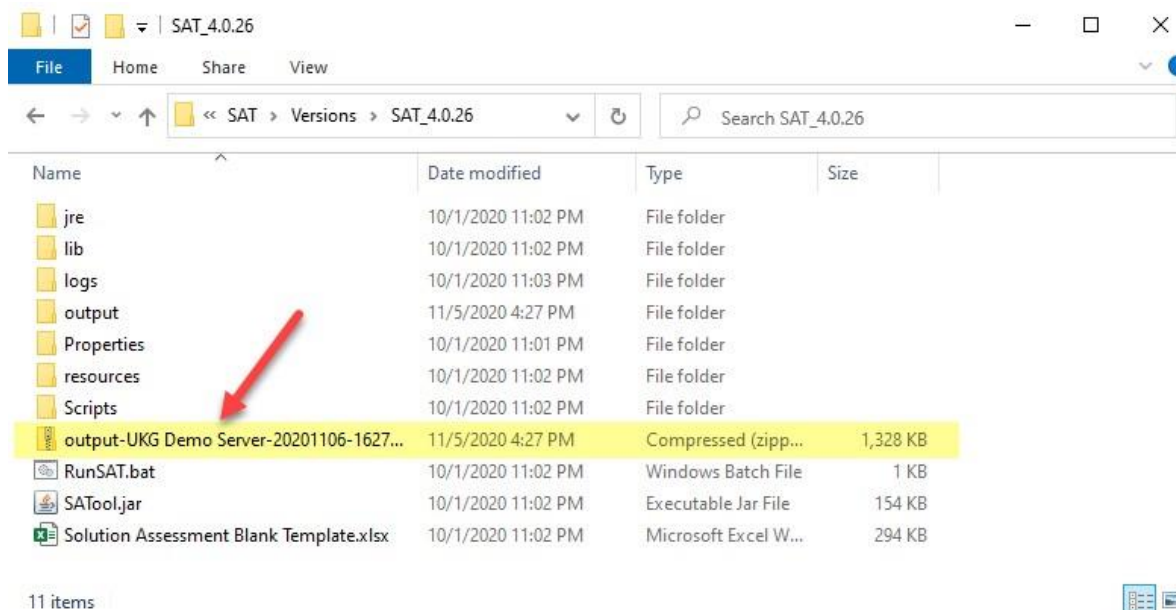
- 6) Wait for the tool to process through the information and create the zip file. This could take some time depending on the breadth and scope of your configuration. Click OK when complete.





If an error message appears instead, please contact PresalesTechnology@UKG.com . Please attach to the email the log file which is placed in your SAT tool log folder.

- 7) After you exit the tool your data files will be zipped with your Company Name and ready for you to send back to UKG. Please see the screen shot below:



Step 2 – Upload your Assessment data

After going through the above steps, you will have a zip file to send to UKG.

Please navigate to the link below to upload the file(s) to be reviewed.

<https://presalesenablement.wufoo.com/forms/k1c8bc0b0wph2ch/>





UKG-Tech Solution Assessment Data Upload

Please fill in all known fields and attach the zip file created by the migration assessment tool.

Customer Name *	<input type="text"/>
Solution ID if known	<input type="text"/>
UKG Sales Rep or Partner Channel Mgr/Alliance Mgr *	<input type="text"/>
Presales or Service Architect if known	<input type="text"/>
Your Email *	<input type="text"/>
	Your Email address
Attached Zipped file 1	<input type="button" value="Choose File"/> No file chosen
Attach Zipped file 2	<input type="button" value="Choose File"/> No file chosen
Attach Zipped file 3	<input type="button" value="Choose File"/> No file chosen
Additional Notes	<div></div>
<input type="button" value="Submit"/>	

If you are unable to use the form above due to size or other limitations, you may send the zipped file to UKG via SFTP at <https://transfer.kronos.com> .

Healthcare Customers: Please **DO NOT** post to the Hipaa folder – post to any other folder available.

**** PLEASE NOTE:** FOR SECURITY REASONS, once uploaded files will **only be retained for 5 days**, for that reason, please email PresalesTechnology@UKG.com with the **name of the folder** and file you have uploaded when complete.

For more information on the Kronos SFTP site, review the Knowledgebase article here: <https://community.kronos.com/s/article/KB16534> (**Kronos Secure File Transfer Site - Customer FTP Procedures**)

Once Submitted to either location, Presales Technology will review the information and engage UKG Services team to begin to build an estimate for the Statement of Work. Your Presales Consultant or Sales Representative will follow up with you once it is ready to review.

Thank You for choosing UKG!

