



## LondonEnergy uses UKG to improve workforce productivity.

Employees: 300  
Industry: Manufacturing

### Top Challenge

LondonEnergy provides sustainable energy, recycling and resource management. Operating from nine sites in London, it provides safe and secure alternatives to landfill waste disposal, and runs reuse and recycling centres for household materials. Previously, management of employee absence was fairly unsophisticated. Time and attendance was based on trust, with employees logging their own working hours – a process that was prone to errors.

### Solutions

When UKG was first installed, all employees including directors, started recording their working hours using Workforce Timekeeper. LondonEnergy saw immediate benefits and since then, use of the solution has become a business-as-usual process.

### Results

The introduction of UKG moved LondonEnergy from highly manual timekeeping managed at each location, to a system with centralised information on absence levels, lateness, vacation accruals and overtime, delivering an accurate and unbiased record for every employee. Visibility of under-scheduling enables action to be taken that ultimately improves workforce productivity.

“With 300 of our own employees and 60 contract staff working 24/7 over nine sites, it’s essential that we have complete visibility of our workforce.”



### Key Benefits

- **Productivity improved since under-scheduling is visible and can be acted upon**
- **Accurate and unbiased timekeeping records for all employees reduces pay disputes**

Mark Beattie, Head of Central Services

## Challenges

With remote locations to manage and 75 different pay rules, there was little visibility of absence, and analysis was impossible due to a lack of centralised data.

## Solutions

LondonEnergy needed a solution that could:

- Provide an accurate picture of timekeeping
- Identify absence or lateness, enabling appropriate action to be taken
- Deliver management information on lateness trends, absence levels and vacation taken

**Our UKG solution gives us a view of absence, and enables us to measure the productivity of each location.**

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Mark Beattie, Head of Central Services

